



NONDISCRIMINATION AND FOREIGN LANGUAGE ASSISTANCE NOTICE

Avalon® Insurance Company complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Avalon does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Avalon provides free aids and services to people with disabilities or whose primary language is not English, such as:

- ✓ Qualified sign language interpreters.
- ✓ Written information in other formats (large print, audio, accessible electronic format, other formats).
- ✓ Qualified interpreters, and information written in other languages.

If you need these services, call 800.562.6298 (TTY: 711).

If you believe that Avalon has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in person or by mail, fax, or email at:

Avalon

PO Box 779880, Harrisburg, PA 17177-9880
800.992.0168 (TTY: 711), fax: 888.543.2014
CRC@AvalonInsurance.com

If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 509F, HHH Building
Washington, D.C. 20201

Toll-free: 800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.

Language assistance

To talk to an interpreter in your language at no cost, call 800.562.6298 (TTY: 711).

Para hablar con un intérprete de forma gratuita, llame al 800.562.6298 (TTY: 711).

欲免费用本国语言洽询传译员·请拨电话 800.562.6298 (TTY: 711).

무료전화 통역 서비스 800.562.6298 (TTY: 711).

Để nói chuyện với thông dịch viên bằng ngôn ngữ của quý vị không phải mất phí, xin gọi 800.562.6298 (TTY: 711).

Pour parler à un interprète dans votre langue sans charges, téléphoner à 800.562.6298 (TTY: 711).

Для бесплатного разговора с переводчиком на своем языке, позвоните по тел.: 800.562.6298 (TTY: 711).

لتحدث مجاناً إلى مترجم للغتك، يرجى الاتصال بـ 800.562.6298 (الهاتف النصي: 711)

Para makipag-usap sa tagapagsaling-wika sa wika mo nang libre, tumawag sa 800.562.6298 (TTY: 711).

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Fa koschdefrei schwetze mit me dolmetscher in deinre Schrooch, ruf 800.562.6298 uff (TTY: 711).

Um in Ihrer Sprache gebührenfrei mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 800.562.6298 an (TTY: 711).

تماس بگیرید. 800.562.6298 (TTY: 711) برای صحبت با مترجم شفاهی به زبان خود و به صورت رایگان، با شماره

پر کال کریں۔ (TTY: 711) بغیر کسی خرچ کے آپ کی زبان میں کسی مترجم سے بات کرنے کے لئے، 800.562.6298

Per parlare con un interprete nella vostra lingua gratis, chiami 800.562.6298 (TTY: 711).

Pou pale avèk yon entèprèt nan lang ou grastis, rele nan 800.562.6298 (TTY: 711).